

# Standard Operating Procedures for passengers and other users of Entebbe International Airport



## DEPARTING PASSENGERS

All passengers will be required to meet the following guidelines prior to departure;

- Present authentic and valid COVID-19 Polymerase Chain Reaction (PCR) test certificate issued within 120 hours before travel.
  - Always wear a face mask appropriately within the terminal.
  - Passengers and airport users will be subjected to temperature screening on entry to the airport and departure hall.
  - In special circumstances where passengers are not required to present a negative COVID-19 PCR test certificate in the country of destination, such passengers should ensure that they have clearance from the destination country so as to be allowed to board.
  - Maintain a social distance of 1.5 meters apart from each other within the terminal.
  - Only passengers and Airport users with official business in the terminal will be allowed access to the Airport.
  - Passengers are advised to arrive at the airport at least 4 hours before scheduled flights.
  - Airport users are encouraged to sanitize after touching surfaces or documents.
- Airline(s) shall not board any passenger coming to Uganda without a negative COVID-19 PCR test. An arriving passenger without the negative COVID-19 PCR test shall be denied entry and the Airline shall be obliged to take back the passenger. In the unlikely event that a returning Ugandan comes without COVID-19 PCR test, they will be allowed to enter the country, but shall have the test done at their cost of \$65, and quarantined at own cost till the results are out.
  - A passenger who exhibits signs and symptoms of an infectious disease shall be transported in an ambulance to an isolation center (Entebbe Referral Hospital) for a COVID-19 test. The results shall be returned within 24-48 hours as the passenger remains in the isolation center.
  - In case a foreign national tests COVID-19 positive and wishes to be repatriated for treatment in another facility outside Uganda, this shall be done at their cost following COVID-19 medical evacuation protocols.
  - Passengers will be subjected to temperature screening on entry to the arrival hall.
  - All passengers will be screened for any other signs of infectious diseases by the Port Health Team.
  - Passengers shall scan finger prints under instruction of the Immigration Officer, but will be required to hand sanitize before and after.

## ARRIVING PASSENGERS

All international arrivals will be required to meet the following guidelines on arrival at Entebbe International Airport;

- Possession of an authentic negative Polymerase Chain Reaction (PCR) COVID-19 test from an accredited laboratory in the country of origin issued within 72 hours before boarding aircraft in-bound to Uganda.

**For further information, please contact Entebbe International Airport on: 0800388701 (toll free) or 0312-353300**

